Patient Portal Proxy Access Pilot

Talking points for clinicians and staff

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| **for Clinicians*** We are encouraging our patients and their care partners to sign up for proxy access to [Patient Portal].
* Have you heard about proxy access to [Patient Portal]?
* Proxy access allows your **[insert relationship]** to have access to your portal account with their own login and password.
* With proxy access, your **[insert relationship]** can get in touch with me, schedule appointments, request your prescription refills, and get your medical information in an emergency.
* Using [Patient Portal] is the best way to get in touch with me if you or your **[insert relationship]** have questions.
* Are you interested in asking your **[insert relationship]** to sign up for proxy access?
 | **for Staff*** Dr. X is encouraging all of their patients and their care partners to sign up for proxy access to [Patient Portal].
* Have you heard about proxy access to [Patient Portal]?
* Proxy access allows your **[insert relationship]** to have access to your portal account with their own login and password.
* With proxy access, your **[insert relationship]** can get in touch with Dr X, schedule appointments, request your prescription refills, and get your medical information in an emergency.
* Using [Patient Portal] is the best way to get in touch with Dr. X, or the team here, if you or your **[insert relationship]** have questions.
* Are you interested asking your **[insert relationship]** to sign up for proxy access?
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