Patient Portal Proxy Access Pilot

Talking points for clinicians and staff

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| **for Clinicians**   * We are encouraging our patients and their care partners to sign up for proxy access to [Patient Portal]. * Have you heard about proxy access to [Patient Portal]? * Proxy access allows your **[insert  relationship]** to have access to your portal account with their own login and password. * With proxy access, your **[insert  relationship]** can get in touch with me, schedule appointments, request your prescription refills, and get your medical information in an emergency. * Using [Patient Portal] is the best way to get in touch with me if you or your **[insert relationship]** have questions. * Are you interested in asking your **[insert relationship]** to sign up for proxy access? | **for Staff**   * Dr. X is encouraging all of their patients and their care partners to sign up for proxy access to [Patient Portal]. * Have you heard about proxy access to [Patient Portal]? * Proxy access allows your **[insert  relationship]** to have access to your portal account with their own login and password. * With proxy access, your **[insert  relationship]** can get in touch with Dr X, schedule appointments, request your prescription refills, and get your medical information in an emergency. * Using [Patient Portal] is the best way to get in touch with Dr. X, or the team here, if you or your **[insert relationship]** have questions. * Are you interested asking your **[insert relationship]** to sign up for proxy access? |